

# TRAINING AT THE 2009 PA NAPUS CONVENTION

## TUESDAY, JUNE 16

### 1:30 p.m. to 2:45 p.m.

The Civil War  
(This class runs from 1:30 p.m. to 4:15 p.m.)

FERS Retirement

Customers are the Shape of Our Future:  
Online or in Line

Dance

Drawing  
(This class runs from 1:30 p.m. to 4:15 p.m.)

Postmaster Reps

### 3:00 p.m. to 4:15 p.m.

CSRS Retirement

Customers are the Shape of Our Future:  
Online or in Line

Dance

eBay (not eBuy)

### INSTRUCTOR(S)

Karl Lang, Civil War Re-enactor

Emil Buatti, Postmaster

Vicki Sullivan, Manager, Retail,  
Central PA District  
Annita Rutt-Guerriere, CRC Allentown

Keithette Quarrick, Postmaster

Tom Brown, Bill Cadugan, Jeff Schoch,  
Larry Kempa, Postmasters

Emil Buatti, Postmaster

Vicki Sullivan, Manager, Retail,  
Annita Rutt-Guerriere, CRC, Allentown

Steve Kochersperger & Judy Lech, Postmasters

## WEDNESDAY, JUNE 17

### 1:30 p.m. to 2:45 p.m.

Internal Control

City Route Interim Inspections

Hinging Methods & Processes

eCareer

Post Office Closings & Consolidations

Rural Carrier Management

Leadership  
(This class runs from 1:30 p.m. to 4:15 p.m.)

Rural Carrier Timekeeping

### 3:00 p.m. to 4:15 p.m.

Internal Control

City Route Interim Inspections

Hinging Methods & Processes

Interviewing Skills

Post Office Closings & Consolidations

Rural Carrier Management

Rural Carrier Timekeeping

Marion Lockwood & Paul Klassner  
Internal Control Specialists

Dean Gregg, Customer Service Analyst,  
Central PA District

Kathy Gill, Human Resources Generalist, Principal,  
Local Services, Central PA District

Bobbi Reid, Diversity Development Specialist,  
Central PA District

Ed Baer, Woody Saylor, Dean Whitman,  
Postmasters Retired

Dan Parris, Operations Programs Support,  
Central PA District

Dale Ferguson, Phd., CHMM, REM, Environmental  
Compliance & Risk Mitigation Specialist, USPS

Belle Bateman, Manager, TACS Operations,  
Central PA District

Marion Lockwood & Paul Klassner  
Internal Control Specialists

Dean Gregg, Customer Service Analyst,  
Central PA District

Kathy Gill, Human Resources Generalist,  
Principal, Local Services, Central PA P.C.

Bobbi Reid, Diversity Development Specialist,  
Central PA District

Ed Baer, Woody Saylor, Dean Whitman,  
Postmasters Retired

Dan Parris, Operations Programs Support,  
Central PA District

Belle Bateman, Manager, TACS Operations,  
Central PA District